

ASSIST TRACKING®



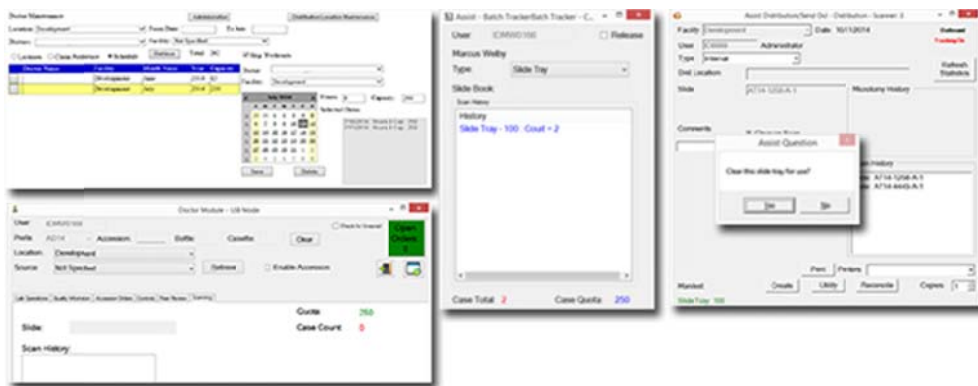
Assist Tracking
Newsletter

April 2014

WHY GAMBLE WITH PATIENT SAFETY?

Featured New Item: Slide Tray Tracking

When slide distribution is performed in a facility, there are a number of ways to perform the task. In many sites, the slides are distributed to specific doctors. The lab personnel know to whom a slide is being sent, and they fill up the slide books after scanning the person that is going to receive the book.



However, there are also many sites that do not handle distribution in this manner. Some distribute to a room or area inside the laboratory where doctors subsequently come and select the books that they will read during the course of the work day. This method can introduce issues with tracking. Determining who actually took a slide book, which doctors have a specific case, and ensuring that equal workloads are being taken by the various doctors.

There are also times where it is advantageous to track a slide book for a different reason. It is possibly valuable to know what courier took a book, when, and why.

For both of these scenarios, slide book tracking has been added to Assist. The print center module has had a "slide tray barcode" printing screen added to allow for the printing of labels that can be affixed to the slide trays.

The distribution module can be extended to allow for the scanning of a slide book (based on the bar code mentioned above). Once a book is scanned, a prompt is presented to the distribution employee so that a "flush" can be performed on the book. Once this association has been performed, the Assist batch tracker module can come into play.

Continued on pg 2

Completed Updates

Slide Tray Tracking

Future Updates

Badge-less Assist Tracking

Doctor Module Enhancements

Customer Service Enhancements

Chemical Storage Tracking

Preventative Maintenance

Read more on pg 3...

Once this is done, all data associated with the slide book is removed, with history related information being retained (i.e. what slides have ever travelled on a specific book). As slides are scanned after scanning the slide book, they are associated with the book.

With this simple screen, a badge is scanned followed by a slide book. Once this is performed, the book will reflect the number of slides contained on it and associate the book with the employee. This can be used to see who has come in contact with a slide book and when. If this application is being used as part of a workload balancing process for doctors, the "quotas" can be pulled from the doctor administration portion of Assist and the daily quota can be shown for the doctor as they scan books. With each book scan, the number of slides "checked out" by the doctor increases and the quota number required is shown so that the doctor knows when they have taken enough cases to meet their expected daily workload.

If the doctor module is in use in the facility, this same information can be displayed (i.e. quota vs. actual) as books and/or slides are scanned.

If courier slide book tracking is being performed the process would be the same as that outlined above with the exception that quotas would not be relevant and would be hidden.

With this new functionality that runs through many different modules of Assist, more information can be gathered and greater control can be exercised over the objects in the lab and who has ownership of them. The features created enhance the chain of custody tracking while also providing valuable information to lab management.

Completed Updates: Check out the latest features added to Assist Tracking

- **Assist Configurator** – Changed the configurator routine to take the documentation for the screens and reports forward when a copy is being performed.
- **Batch Type Maintenance** – Created this screen to allow for the maintenance of the batch types. This functionality is used for advanced distribution types of tracking such as slide trays and manifest tracking.
- **Web Site – Added Prefix Hourly Count Report.** This report displays, for a given data collection point, the scan transaction counts by accession prefix, by hour. This allows for lab management to have some idea of the volume of different types of cases that are passing through the lab by hour of the day.
- **Web Site – Added Batch Tracking Report.** This report displays for the provided criteria, any data that has been generated by the new batch tracking functionality introduced into Assist.
- **Web Site – Order Category Maintenance** – Modified this screen to allow for the specification of an order category as medical or not (as opposed to client order fulfillment). Also added a check box to allow for the specification of whether the order would be handled internally or not. This allows for reporting of what orders are being generated that have to go to an offsite facility to be performed.
- **Web Site - Scanned Batch Activation** – Created this screen to allow for the various scanned batches to de-activated, activated, and deleted. Also provided the ability to tweak the LIS Loaded flag to help in managing batches, if they are used.
- **Doctor Module** – Provided the ability to turn off certain types of data from being shown in the history log. For example, can determine if distribution should be shown, processor check in, etc.
- **Quality Module** – Resolved an issue where for some format number wheels, there was no filter for prior year data. This was for a very obscure format and would impact a very small number of facilities.
- **Web Site – Client Master Maintenance** – Added the Call Tracking flag to indicate whether or not the client is eligible for use inside the call tracking application. This flag default to "Y".

- **Web Site – Client Configuration Duplication** – Created this screen to allow for the duplication of a client configuration. This is useful when setting up a replacement machine for a computer that is being replaced or when duplicating a configuration. It copies the configuration as well as any label settings if the Assist Print Center is used on the machine. This feature is likely to be used only by “super users” or possibly even just the information technology department.
- **Web Site – Request Status Maintenance** – Created the screen to maintain the various status values for the special requests. This is part of the customer service module.
- **Scanner Engine** - Give the ability to trigger (verification mode) and not need a badge for this process. It is accomplished via a button in the new button ribbon that occupies the bottom of the screen.
- **Scanner Engine** – Make the manual entry (i.e. Unscannable) pop up window actually be inside the main form instead of a pop up. This stops the situation where there are multiple users on a machine and the pop up goes to a different monitor and can be difficult to find.
- **Web Site – Client Preference Type Maintenance** – Created this screen to allow for the maintenance of client preference types. These are used as part of the call tracking/customer service module. They allow for client preference items to be entered so that customer service representatives can get a visual of any client specific information as the client calls. Things such as habits or the way they like tasks accomplished.

Future Updates: Check out the new features coming soon

There are many significant changes and enhancements to the various Assist modules currently underway. Some of the featured modifications currently in progress include the following:

- **Badge-less Assist** – A new enhanced “main” scanner screen is under development. While a large change, this feature will provide more functionality and remove the need for a badge. Buttons are to be placed in a ribbon at the bottom of the screen to provide all of the functionality previously performed by badges.
- **Doctor Module Enhancements** – A new version of the doctor module with greatly enhanced ordering is currently under way. This new release should greatly expand the capabilities delivered to the laboratories.
- **Customer Service Enhancements** – Even more enhancements and extensions are being performed to further increase the functionality and value for sites using the customer service (call tracking) modules of Assist.
- **Chemical Storage Tracking** – Additional functionality is being added to allow for the tracking and specification of detailed information regarding the chemicals that are stored in the laboratory. To begin with, this will show what chemicals are resident in the facility, but will be expanded over the coming months to include the tracking of inventory levels, MSDS paperwork, etc.
- **Preventative Maintenance** – The preventative maintenance module will be extended in the future to handle additional needs of laboratories.



If you have any questions or would like to schedule upgrades, please contact your Assist Tracking support team at Support@AssistTracking.com.

As always, please submit any questions or comments to the above mailbox and we will address your items as quickly as possible.